



## FEEDBACK

For any feedback you wish to provide regarding this service, please email the Practice Manager at [feedback@archehealth.com.au](mailto:feedback@archehealth.com.au).

Matters which are unable to be resolved within the practice may be referred to:  
Health and Disability Complaints Office  
PO Box B61  
Perth WA 6838



**Community Health Building**  
Armadale Health Services  
3056 Albany Highway,  
Armadale

**Phone: 9391 2285**  
(Only during operating hours)

**Hours of Operation**  
Mon-Fri: 7pm-10pm  
Sat, Sun & Public Holidays  
2pm-9pm



**GP AFTERHOURS  
ARMADALE**

**WE MAKE SENSE OF  
YOUR CARE**



## GP AFTERHOURS ARMADALE

GP Afterhours Armadale is an independent clinic providing care for patients who require medical attention during the evenings and weekends when their regular GP practice is closed.

The clinic is serviced by local GP's who work in the clinic on a roster basis. A detailed report of your visit will be faxed to your regular GP with your consent.

## APPOINTMENTS

All pre-booked appointments are scheduled for 10 minutes. Please ensure an appointment is made for each person wishing to see the doctor. **Emergencies will be given priority.**

## “ FOR ALLEMERGENCIES ”

If the call is for a life-threatening condition, i.e. chest pain shortness of breath or if the patient is unconscious please call for an ambulance directly on **000**. In case of an emergency call an ambulance on **000** or attend one of local emergency departments listed below.

### Armadale Health Service

Phone: 9391 2000

### Fiona Stanley Hospital

Phone: 6152 2222

## IMPORTANT INFORMATION

### COST OF TREATMENT

This clinic is a **bulk billing** clinic for patients with a current Medicare card for all Medicare rebateable services. For patients without a Medicare Card, accounts are to be settled on the day of consultation. Fees start from \$100.

### FOLLOW-UP OF TEST RESULTS

If a GP requests pathology or radiology tests, all results will be sent to your regular GP. Please ensure that all details with us are current. **It may be necessary for a doctor from the clinic to contact you if any test results require immediate attention.**

### COMMUNICATION POLICY

Doctors do not take telephone calls. If necessary, the receptionist will take a message and pass on to the duty doctor. If required, the receptionist will return the call on behalf of the doctor. Emails will be replied to within 48 hours of receipt. Response will be in email format unless deemed more urgent in which case a phone call will be made. GPAHA does not allow patients to obtain medical advice from our clinical staff electronically. Communication with patients via SMS is to issue appointment reminders only

### MANAGEMENT OF PERSONAL HEALTH INFORMATION

Your medical records are private and confidential and only available to Authorised staff members. All information at GP Afterhours Armadale is managed in accordance with the Australian Privacy Principles (APP) of the Privacy Act, available at [www.privacy.gov.au/health](http://www.privacy.gov.au/health).