

# Annual report 2022-2023



CARE  
— | —  
OUR VALUES

COMMITMENT  
— 1 —  
OUR VALUES

COLLABORATION  
— 3 —  
OUR VALUES

EXCELLENCE  
— 4 —  
OUR VALUES

**OUR MISSION** Support and deliver innovative and quality primary health care.

**OUR VISION** To be recognised as a provider of high quality primary health care services that meets the needs of the community.



# ACKNOWLEDGMENT TO COUNTRY

Arche Health Limited recognises and respects the values of the Aboriginal and Torres Strait Islander cultures people and acknowledges the Noongar peoples of the Wadjuk Nations as the traditional owners of this land on which we work. We pay our respect to their elders both past and present.



# CHAIRMAN'S MESSAGE

Dear Members & Colleagues,

I have the pleasure in meeting you all in this year's AGM which will be held at our Bentley Head-Office on Thursday 7th December 2023 at 5.30pm. The financial year ending 30th June 2023 has seen Arche Health operating cautiously in the current economic and political climate.

As advised previously, in August 2021 we purchased vacant land from the City of Canning, with the plan to establish purpose built premises to house our corporate office as well as services focusing on Aboriginal health, pain management and mental health counselling.

The concept design stage started in March 2022 and the final drawings were lodged for development approval (DA) on the 6th of October 2022. Usually, DA would take 90-120 days from lodgement to be approved. In our case, however, the process has taken far longer due to Main Roads WA approvals. We hope to receive DA in January 2024.

The company's ultimate vision for the new development, is to establish a health hub, utilising existing synergies and vertical integration, in an effort to expand our current services. The size of the land offers potential for further development, through collaborative partnerships with organisations who have the same vision as us.

From an operational perspective, we are partly funded and therefore need to focus on being self-sustaining, by improving existing services and encouraging vertical integration. By way of an example, we have recently received registration as a NDIS provider and are exploring opportunities to extend our business, using existing synergies. the

Another example is the Maddington Specialist Centre which we own and operate. We currently have a number of specialists providing services on a regular basis due to an increase in GP referrals. We rely on GP support to ensure that the clinic makes it practical for specialists to continue providing services at the centre whilst also attracting new clinicians with diverse skills. We are encouraged by the difference the centre has made to patients living in the south eastern corridor, particularly those from low socio-economic backgrounds.

Regarding our funded programmes, the Persistent Pain Management Service as well as Aboriginal Integrated Team Care and Wangen Murduin® Services have been extended until 30 June 2024. These services continue to have a high client base and are extremely popular. headspace Armadale and headspace Cannington continue to deliver mental health, vocational, sexual and physical health services to 12-25-year-old clients. Both services are funded until 30 June 2026.

Infocus® Counselling, which provides support to patients with mild to moderate mental health conditions, continues to successfully operate under the Medicare Better Access model whilst relying on the support of GPs to refer. The service, which contracts well respected registered and clinical psychologists, is highly regarded and trusted by local GPs.

I would like to convey my personal gratitude to Dr Jamil Khan, following his retirement from the board this year. Dr Khan has been a board member since 2009 when we still operated under the name of the Canning Division of General Practice (CDGP). On behalf of the board of directors, I wish to thank Dr Khan for his consistent reliability and unwavering support of the organisation during his tenure as board director. His wise and practical advice will be sorely missed. The directors, managers and staff look forward to an exciting year ahead and wish to thank the members for their continued support to our organisation.

Yours faithfully,



A handwritten signature in blue ink, appearing to read 'Kanwal J. Singh', written over a horizontal line.

**Dr Kanwal J. Singh**

# CEO'S REPORT

Dear Members, Stakeholders & Staff,

On behalf of the Board of Directors and the Arche Health family, I extend my sincere thanks to all our staff, service partners and funding organisations for their partnership and support over the financial year 2022-2023.

As we reflect on the challenges and successes of the past year, it is clear the commitment to excellence from our staff has remained unwavering despite the challenges thrown at us by the ongoing pandemic, and this continues to be demonstrated by the tireless efforts of our dedicated teams who have provided comprehensive care to people and vulnerable communities across the Perth metropolitan. The statistics speak volumes - more than 76,000 occasions of service, with over 32,000 occasions of service to Aboriginal patients alone.

As we transitioned to living with COVID-19 after a tumultuous 3 years of the pandemic, I'm pleased to see our COVID-19 response remains as one of the best examples, serving as a fitting tribute to our dedicated teams. Western Australia has also been globally recognised for implementing one of the most effective strategies for COVID-19 worldwide. This is a testament to the outstanding work undertaken throughout the pandemic by our staff alongside our partners across the local health sector.

Regarding our existing services, we continue to see more diverse young people seeking support through our adult and youth mental health services. Infocus Counselling Services, which contracts MBS clinicians to provide mental health services, is now officially registered for NDIS providing mental health intervention to NDIS clients with mild to moderate mental health conditions. The counselling service is also a preferred provider for WA Police until 2025 and has a partnership arrangement to see clients referred by the veteran and family counselling service (Open Arms) and Department of Child Protection. Aboriginal Health and our Allied Health services continue to exceed expectations with the number of clients registered to receive support in managing their chronic health conditions with excellent patient health outcomes. Both program areas are currently funded by WAPHA. Our clinical services comprised of the Belvidere Health Centre, day and after-hours, Armadale antenatal, remain sustainable having experienced an increase in patient numbers over the last 12 months. The Maddington Specialist Centre provides unique challenges in terms of workforce with regards to finding specialist physicians.

We also have the pleasure in advising our members that Arche Health continued to project manage the purchased vacant land at 1136 Albany Highway on the corner of Albany Highway and John Street, with a view to commence development within the next year. As you are aware the City of Canning has imposed stringent criteria, which we continue to overcome in order to obtain (DA) approval. The building will be the new head office for Arche Health and will run both current and new primary and allied health services from the premises. The company's ultimate vision is to develop a health hub utilizing existing synergies and vertical integration to improve our service capacity we currently offer, for the benefit of the larger community.



**Sujeewe Gamagedera**  
Chief Executive Officer

# CEO'S REPORT (CONT.)

Health policy challenges continue to evolve, and we are meeting them as best as we can. Our ongoing efforts to address Aboriginal Health issues related to the Closing the Gap initiatives are part of our commitment to safeguarding primary healthcare for our first nations people. This financial year was also a momentous year in completing and launching our Innovate RAP Plan, a great achievement made by the members of our Aboriginal Community Advisory Committee (CAC) led by its chair Ken Hayward.

We are embedding sustainability into our work practices and increasing efficiency across our services. Our workforce will always be a priority, and we are actively working on initiatives to attract the best local talent. We are also committed to retaining our current staff through wellbeing initiatives and development opportunities that foster a lifelong learning and growth mindset and ensure our staff continue to acquire new skills.

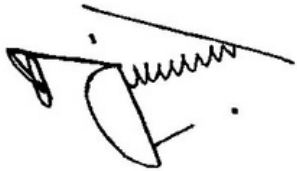
I am proud of the work we have accomplished as we strive for a more wholistic health care system.

I am optimistic and look forward to continuing our hard work in the year ahead, building on our successes and accepting new challenges in an ongoing effort to create a healthier community in Perth.

Yours faithfully,

Sujee Gamagedera

CHEIF EXECUTIVE OFFICER





# BOARD OF DIRECTORS



**DR KANWAL J. SINGH**

MBBS '82, MS, FRACGP



**DR AKASH SAMTANI**

MB '90, DFFP, MRCGP (UK), FRACGP



**ASSOC. PROF DANIE XU**

MBBS '90, PHD '95 (BIOCHEMISTRY), FRACGP



**DR GARY FERNANDEZ**

MBBS '93, FRACGP



**DR JAMIL KHAN**

MBBS '82, MPH, PGDPA, FRACGP



# OUR SERVICES

*Arche Health Limited is a primary healthcare enterprise committed to excellence in care for our community. Achieving good outcomes for our people and communities is fundamental to our work. Our aim is to focus on the needs of our community and generate funding revenue to help us advance the health and well-being of the community. We are entrepreneurial and reinvest surpluses to create positive community change and ensure sustainability for the long term.*

*We provide primary health and community services in the City of Perth. We cover all ages from children to older people and work along different stages from prevention and early intervention, through to treatment and the long-term management of complex chronic conditions.*

*We are a not-for-profit company limited by guarantee and a registered charity under the Australian Charities and Not-for-Profits Commission.*



**ABORIGINAL  
PRIMARY  
HEALTHCARE**



**ALLIED HEALTH  
SERVICES**



**CLINICAL  
SERVICES  
(GP/MEDICAL  
SPECIALISTS)**











**MENTAL HEALTH  
SERVICES  
(YOUTH/ADULT)**



# 2022/23 Service Performance Report

## Services

	Location (s)	Service Division	Workforce (HC)	Care Modality	Occasion of Services	Patients supported
 <b>Belvidere Health Centre Belmont GP Afterhours</b>	Belmont	Clinical Service	20	GP Medical Services Iron Infusion Service Migrant Health Homeless health Counselling GP Afterhours Care	15,454 4,669	10,461 3,735
 <b>Armadale Afterhours Armadale Antenatal Clinic</b>	Armadale	Clinical Service	27	GP Afterhours Care Antenatal Shared Care	7,986 5,802	6,171 3,653
 <b>Maddington Specialist Centre</b>	Maddington	Clinical Service	9	Endocrinology Paediatrics General Medicine Respiratory & Pulmonary Care Obstetrics & Gynaecology	1,130	576
 <b>Integrated Team Care (ITC)</b>	Perth South Region Perth North Region	Aboriginal Health	13.5	Integrated Chronic Disease management	14,010 12,686	1,084 505
 <b>Indigenous Australian's Health programme</b>	Perth South Region	Aboriginal Health	4.5	Primary Care Brokerage Support	1,027	355
 <b>Infocus Counselling</b>	Perth South Region	Mental Health	17	Low Intensity Mental Health	4,694	737
 <b>headspace Armadale Headspace Cannington</b>	Perth South Region	Mental Health	24	Low Intensity Youth Mental Health, NDIS.	3,264 3,248	703 828
 <b>Persistent Pain Program Active Measures</b>	Perth South Region	Allied Health	8	Chronic Pain Management Healthy Lifestyle + Exercise	1893 885	293 37
			123		76,748	29,138

# FINANCIAL STATEMENT



## INDEPENDENT AUDIT REPORT TO THE MEMBERS OF ARCHE HEALTH LIMITED AND CONTROLLED ENTITIES

### Report on the Audit of the Financial Report

#### Opinion

We have audited the financial report of Arche Health Limited (the Company) and Controlled Entities (the Consolidated Group) which comprises the consolidated statement of financial position as at 30 June 2023, the consolidated statement of profit or loss and other comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flow for the year ended, and notes to the financial statements, including a summary of significant accounting policies and the directors' declaration.

In our opinion, the accompanying financial report of Arche Health Limited is in accordance with the *Corporations Act 2001*, including:

- (i) giving a true and fair view of the Consolidated Group's financial position as at 30 June 2023 and of its financial performance for the year then ended; and
- (ii) complying with Australian Accounting Standards and the *Corporations Regulations 2001*.

#### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Corporations Act 2001*, which has been given to the directors of the Company, would be in the same terms if given to the directors as at the time of this auditor's report.

#### Information Other than the Financial Report and Auditor's Report Thereon

The directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2023 but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon. In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



## INDEPENDENT AUDIT REPORT TO THE MEMBERS OF ARCHE HEALTH LIMITED AND CONTROLLED ENTITIES (CONTINUED)

### Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going

concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations or have no realistic alternative but to do so.

### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standard Board website at [https://www.auasb.gov.au/auditors\\_responsibilities/ar3.pdf](https://www.auasb.gov.au/auditors_responsibilities/ar3.pdf). This description forms part of our audit report.

NEIL PACE  
PARTNER

MOORE AUSTRALIA AUDIT (WA)  
CHARTERED ACCOUNTANTS

Dated this 28th day of September 2023 in Perth, Western Australia

# FINANCIAL STATEMENT

## ARCHE HEALTH LTD AND CONTROLLED ENTITIES

### DIRECTORS REPORT

FOR THE YEAR ENDED 30 JUNE 2023

Your Directors submit the financial statements of the Consolidated Group for the year ended 30 June 2023.

#### Directors

The names of the Directors in office at the date of this report are:

Name	Qualifications
Kanwal Jit Singh	MBBS '82 MS FRACGP
Dan Xu	MBBS '90 FRACGP PhD '95
Jamil Khan	MBBS '82 MPH PGDPA FRACGP
Akash Samtani	MB '90 DFFP MRCGP FRACGP
Gary Jude Fernandez	MBBS '93 FRACGP

The Company contracts with its directors to provide their services to the consolidated group when required.

## ARCHE HEALTH LTD AND CONTROLLED ENTITIES

### DIRECTORS REPORT (CONT)

FOR THE YEAR ENDED 30 JUNE 2023

#### COMPANY SECRETARY

The name of the Company Secretary in office at the date of this report is:

Name	Qualifications	Experience
Sujeewe Gamagedera	BSC, FCA, ACCA (UK), CPA	32 Years

There were 5 meetings of the group's directors held during the financial year. Attendances of directors at those meetings were as follows:

Name	Number Eligible to Attend	Number Attended
Dan Xu	5	5
Kanwal Jit Singh	5	5
Jamil Khan	5	2
Akesh Samtani	5	4
Gary Fernandez	5	5

#### PRINCIPAL ACTIVITIES

The principal activity of the Consolidated Group, as a not-for-profit organisation, is the provision of primary health care services to the community and supporting its members to improve the delivery of health care services to their patients.

#### REVIEW OF OPERATIONS

The net profit of the Consolidated Group amounted to 2023: \$477,981 (2022: Net Profit of \$282,501).

#### DIVIDENDS PAID OR RECOMMENDED

No dividends will be paid nor recommended to be paid.

#### SIGNIFICANT CHANGES IN THE STATE OF AFFAIRS

There have been no significant changes in the Company's state of affairs during the financial year.

#### AFTER BALANCE DATE EVENTS

No matters or circumstances have arisen since the end of the financial year which significantly affects the operations of the Consolidated Group, the results of those operations, or the state of affairs of the Consolidated Group in subsequent financial years.

# FINANCIAL STATEMENT

## ARCHE HEALTH LTD AND CONTROLLED ENTITIES

### DIRECTORS REPORT (CONT)

FOR THE YEAR ENDED 30 JUNE 2023

#### DIRECTORS AND AUDITORS INDEMNIFICATION

During the financial year, the Group paid a premium of \$12,594 in respect of a contract insuring the Directors of the Group and the Company Secretary against a liability incurred in their capacity as Directors of the Group or as Company Secretary, to the extent permitted by the Corporations Act 2001. The Group has not otherwise, during or since the financial year, indemnified any officer or auditor of the Group or of any related body corporate against a liability incurred in their capacity as officers of the Group or as the auditor.

#### DIRECTORS BENEFITS

No director has received or become entitled to receive, during or since the financial year, a benefit because on a contract made by the Company, controlled entity or a related body corporate with the director, a firm of which the director is a member or an equity in which the director has a substantial financial interest. This statement excludes a benefit included in the aggregate amount of emoluments received or due and received or due and receivable by directors shown in the Company's accounts, prepared in accordance with the Corporations Act 2001, or the fixed salary of a full-time employee of the Company, controlled entity, or as disclosed in Note 19.

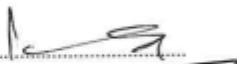
#### FUTURE DEVELOPMENTS AND PROSPECTS


Likely developments and future prospects in relation to the operations of the Consolidated Group have not been included in this report as the Directors' believe, on reasonable grounds that the inclusion of such information is likely to result in unreasonable prejudice to the Consolidated Group.

#### AUDITOR'S INDEPENDENCE DECLARATION

A copy of the auditor's independence declaration as required under Section 307C of the Corporations Act 2001 is set out on the following page.

This directors' report is signed in accordance with a resolution of the Board of Directors.

Director.....

Director.....

Dated this 28th day of September 2023



#### Moore Australia Audit (WA)

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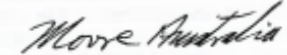
#### AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 307C OF THE CORPORATIONS ACT 2001 TO THE DIRECTORS OF ARCHE HEALTH LIMITED AND CONTROLLED ENTITIES

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2023 there has been:

- no contraventions of the auditor independence requirements as set out in the *Corporations Act 2001* in relation to the audit; and
- no contraventions of any applicable code of professional conduct in relation to the audit.



NEIL PACE  
PARTNER



MOORE AUSTRALIA AUDIT (WA)  
CHARTERED ACCOUNTANTS

Dated this 28th day of September 2023 in Perth, Western Australia.



Persistent pain ser...

Arche Health acknowledges the organisations that continue to fund us, without them Arche Health's valuable work in the community would not be possible. Thank You.

### FUNDING GRANTORS

