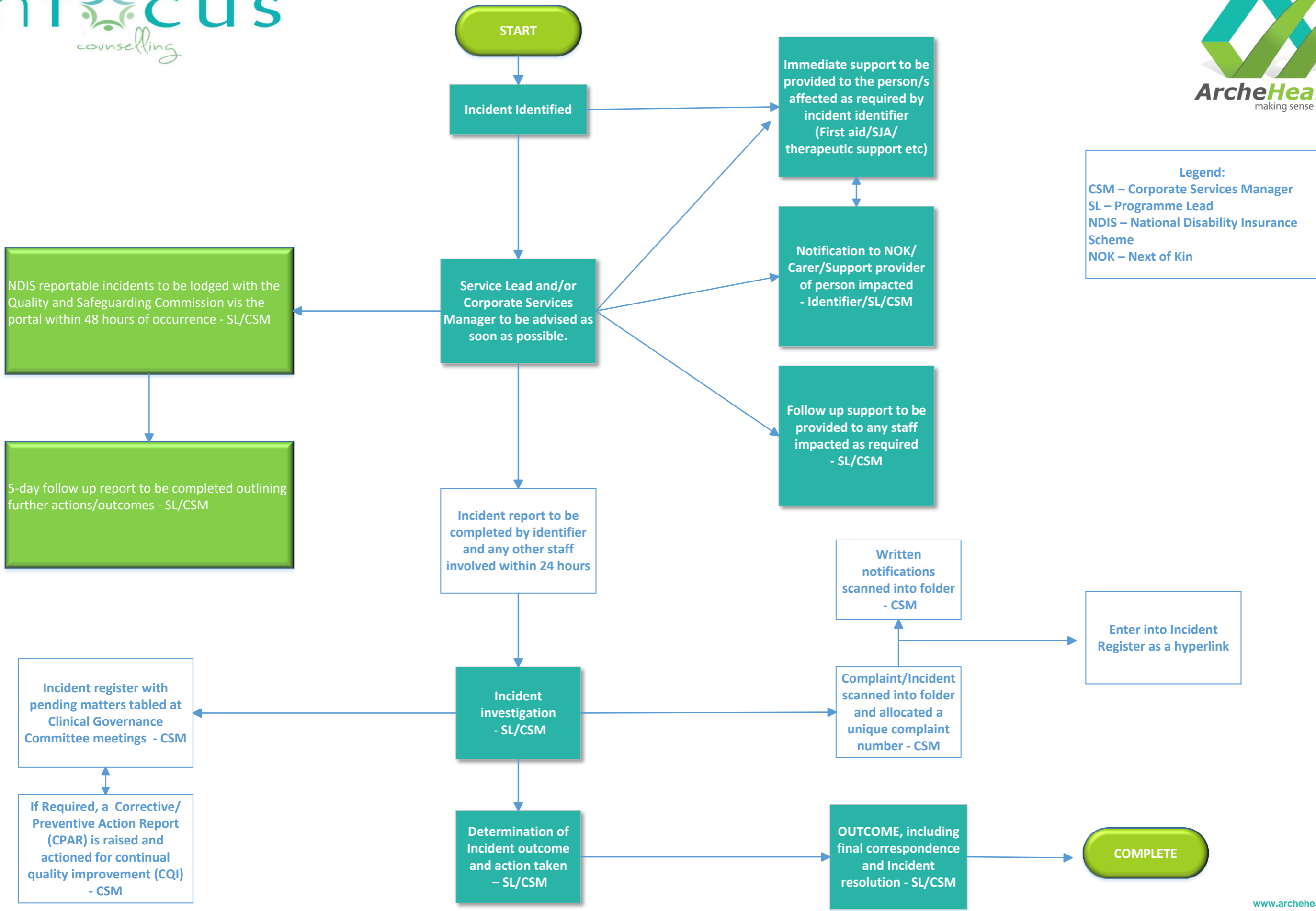


INCIDENT MANAGEMENT FLOWCHART



**Legend:**  
 CSM – Corporate Services Manager  
 SL – Programme Lead  
 NDIS – National Disability Insurance Scheme  
 NOK – Next of Kin